

Arts Science & Commerce College, Chikhaldara

STUDENT SATISFACTION SURVEY

Academic Year 2021-22

Analysis Report

Preamble: Student Satisfaction Survey examines the process of teaching learning and evaluation which helps to assess the quality status of the institution. The survey captures students' responses through the online/offline mode providing them objective questionnaire and one open ended question. Analysis of the open-ended question as well as objective questions: The students are asked to give four/five observations/suggestions to improve the overall Teaching-Learning and Evaluation experience in the institution. The survey measures how satisfied the students are with their experience providing a measurable benchmark on areas such as academics, facilities, access to academic resources, the quality and availability of extra-curricular activities etc. Student satisfaction influences not only how much students enjoy their time at a college but also how well they do. Their grades, course participation, relationships with lecturers, attendance, employability etc. rely upon how much they enjoyed their time at a college and how engaged they were. Thus student satisfaction survey plays a very crucial role in promoting life at institution.

Aim of SSS: The survey aims to gather information from the students whether they are satisfied with the academic facilities and resources provided by the institution.

Objectives:

- To find out the satisfactory level of male and female students with respect to Teaching- Learning and Evaluation.
- To assess utility of academic and infrastructural resources.
- To know shortcomings if/any at institutional level.
- To improve the quality of student life and learning
- To Measure Student satisfaction and priorities.

Method of Survey:

- A reliable questionnaire is developed and put in the goggle form to collect the responses from the students through online/offline mode.
- A link is developed and put in the one of the social media i.e. WhatsApp.
- All the students are informed to fill in the Goggle Form containing questionnaire pertaining to SSS
- The procedure of filling the questionnaire is explained by the faculties in detail in advance.
- The responses are collected and analyzed properly by the experts i.e. the techno-savvy.
- All the responses are collected in excel sheet then the graphical representations and interpretations of the data are made.
- A detailed report is prepared and key recommendations are suggested.

No. of Respondents: 229


Analysis Report:

The survey conducted on student satisfaction reflects that, 77.9% students appreciate the courses offered at the college 'To a great extent', similarly 77.8% students are satisfied with the college academic and activity plan which is introduced them at the very beginning of the academic year. Nearly 71.7% students choose option first i.e. 85 to 100% for the syllabus covered in the class by their respective subject teachers and so far preparation of the teachers is concerned 76.2% students give their 'Thoroughly' remark selecting option 'A'. Teachers' approach towards teaching is described, 'Excellent' by 75.6% students and 'Very Good' by 17.3% students respectively. The institute/ teachers use student centric method, such as experimental learning, participative learning and problem solving methodologies for enhancing learning experiences is highly accepted by the students opting it 'To a great extent' by 77.5% students. Most of the students are contended with teachers' use of ICT tools such as LCD projector, multimedia etc. and appreciate the internal evaluation process carried out by the teachers.

While glancing at the interest of the institute in promoting internship, student exchange, field visit opportunities for students 79.5% find it 'Regularly' preferring option 'A' and identification of students' strength as well as encouragement with providing right level of challenges rated 'Fully' choosing option 'A' by 79.6% students. Number of students i.e. 80.5% are satisfied 'To a great extent' with the online services provided by the college and 75.6% students feel administrative staff and faculty members cooperative.

71.7% of the students are satisfied with online as well as offline resources of the college library system whereas 74.4% students give 'Excellent' grade to the opportunities for practical work experience adequacy. 77.9% students determine the pattern of education system inspires them to pursue higher education. Cleanliness of college premise is considered 'Excellent' by 74.8% students. Sports facilities provided by the college is also secured 'Excellent' grade by 74.3% students and 76.5% students believe NSS unit of the college helps to build the sense of social commitment among themselves. Role of Career Guidance Cell of the college receives 'Excellent' remark by 75.6% students. 70.5% students are highly satisfied with adequate infrastructure to fulfil their academic needs and also with facilities in canteen of the college, similarly 73.5% students rate 'To a great extent' to the basic amenities in the college as well as reprography facility in the college. Throughout the survey and its analysis it can be said that, overall performance of the college is widely appreciated and accepted by all the students of the college.




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Feedback Analysis

Academic Year 2021-2022

Preamble: -

Feedback Mechanism is the most important aspect of every educational institution. Performance of the institution is easily reflected through this mechanism. Feedback Mechanism is requisite to apprehend whether the college is performing well and imparting quality education. Keeping this view college made a policy decision to collect feedback forms all stakeholders including students, teachers, alumni and parents. It is the vision of the college to work for overall development of the people of Melghat and its mission is to provide multiple platforms to tribal and other students in order to seek their comprehensive development therefore it is necessary to know whether the students are getting better facilities, quality education and support from the college. It is a proper device and a reliable tool to understand the areas for future development. The Feedback Mechanism is the showcase of the actual quality of teaching-learning and evaluation process, enabling identification of the strengths of teaching as well as the possible improvement. Students' Feedback has been framed by Internal Quality Assurance Cell of the college considering the varied instruction styles and courses taught in different programmes. A direct link to the survey or offline feedback form is provided to the students and response is obtained from them.

Aims & Objectives:-

- To facilitate the development of self-assessment in teaching learning and evaluation process.
- To provide opportunities to close gap between current and desired performance.
- To identify areas for improvement as well as commending them for evident achievement.
- To know the strengths and weaknesses for better performance.
- To develop students' self-awareness about the institution.
- To deliver good performance and impart quality education.

Role of Stakeholders: The feedback form and Students Satisfaction Survey forms are circulated to the stakeholders i.e. students, parents, alumni and teachers. They register their responses about the various aspects of the college and give their valuable suggestion if needed.

Method of Collecting Feedback : At the end of every academic year students feedback is conducted. Duly filled feedback forms are analyzed on the basis of responses registered by the stakeholders. Report is prepared as per the analysis under various following heads;

Students' feedback on:

- Faculty member/ Teachers

- College administration
- Various activities in the college
- Library
- Laboratories

Teachers', Parents' and Alumni feedback on curriculum:

- Adequacy of curriculum
- Interdisciplinary aspects of curriculum
- Existing curriculum
- Utility of curriculum for overall development of the students
- Usefulness for professional growth, etc.

Assessment and Evaluation Strategies:

Feedback committee collects Feedbacks from all the stakeholders i.e. students, teachers, alumni and parents and analyse the overall performance in different aspects like library, laboratories, administration, various activities in the college and conduct student satisfaction survey. After making proper analysis of the registered responses report is prepared accordingly



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Feedback Analysis(2021-2022)
Feedback of Students on Curriculum

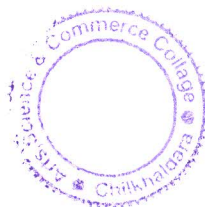
The college has obtained feedback on curriculum from students through questionnaire. There are seven question in the feedback form collection feedback form has been done from students of three difference courses as (B.A., B.Sc. &B.Com) the analysis of feedback forms is also done.

Total Responses :- 80

Sr. No.		Excellent	Very Good	Good	Average	Below Average
1	How do you rate the curriculum in general and your response to the relevance of the curriculum	81.3%	7.5%	8.8%	2.5%	-
2	How do you rate the utility of prescribed curriculum	73.8%	13.7%	11.3%	1.2%	-
3	Is the curriculum adequate in your view?	67.5%	22.5%	8.8%	1.2%	-
4	Do you think the curriculum is helpful for overall development of the students.	75%	12.5%	12.5%	-	-
5	Syllabus indicated necessary ethical values and concerned for society.	78.8%	11.3%	7.5%	2.5%	-
6	Weightage given to employability.	68.8%	20%	7.5%	2.5%	1.2%
7	Weightage given to Practical and field work component.	73.8%	16.2%	8.8%	1.2%	-

Conclusion :-

As per Analysis the syllabus is designed as per their need and is adequate in their view. Curriculum is helpful for overall development of the students. The syllabus indicated necessary ethical values and concerned for society in their opinion. They opine that the curriculum is highly employable to them and provides practical and field work component.



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Feedback Analysis(2021-2022)

Feedback of Alumni on Curriculum

The college has obtained feedback on curriculum from Alumni through questionnaire. There are seven question in the feedback form collection feedback form has been done from Alumni. The analysis of feedback forms is also done.

Total Responses :- 46

Sr. No.		Excellent	Very Good	Good	Average	Below Average
1	Is the curriculum adequate in your view?	52.2%	32.6%	15.2%	-	-
2	What do you think about the interdisciplinary aspects of the curriculum?	54.3%	30.4%	13%	2.2%	
3	How would you rate the course curriculum for fulfilling your expectance ?	54.3%	28.3%	13%	2.2%	2.2%
4	Is the curriculum is suitable for employability in present scenario?	50%	26.1%	15.2%	8.7%	-
5	Is the curriculum congenial for the professional growth of the students	45.7%	28.3%	17.4%	4.3%	4.3%
6	How do you rate the educational activity organized by the institution for your overall development ?	65.2%	19.6%	13%	2.2%	-
7	How do you rate the academic initiatives taken by the college to bridge the gap between industry and academic?	52.2%	28.3%	10.9%	6.5%	2.2%

Conclusion :-

Alumni of the college gave their satisfactory remark over the contents of the curriculum, they found curriculum is adequate and useful as well as it fulfils interdisciplinary aspects similarly it is congenial for overall development and professional growth of students.



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Feedback Analysis(2021-2022)
Feedback of Teacher on Curriculum

There are seven question in the feedback form collection of feedback forms has been done from teachers from three different courses as (B.A, B.Com, &B.Sc). According to the analysis following major point has been noticed. Following is the percentage wise analysis of the options of the question asked to the Teachers.

Total Responses :- 23

Sr. No.		Excellent	Very Good	Good	Average	Below Average
1	As per the need of students the curriculum is	60.9%	26.1%	13%	-	
2	The content of the course have been presented from simple to complex form is	34.8%	47.8%	17.4%	-	-
3	What do you think about the interdisciplinary aspects of the curriculum?	56.5%	17.4%	26.1%	-	-
4	Weightage given to Practical and field work component.	56.5%	17.4%	13%	8.7%	4.4%
5	Do you think the curriculum is helpful for overall development of the students.	52.2%	13%	21.7%	13%	-
6	Is the curriculum congenial for the professional growth of the students.	60.9%	4.35%	30.4%	4.35%	
7	Any Suggestions.					

Conclusion :-

All the teachers are satisfied with the existing curriculum and almost all of them are contended with the interdisciplinary aspects of the curriculum. All the teachers opine that curriculum is the helpful for overall development of the students. All teacher consider that curriculum is helpful for the professional growth of the students.

(Handwritten Signature)

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